



Greensboro Public Library

Guidelines Governing the Use of the Library

Failure to comply with the Library's established rules and regulation may result in exclusion for the day, month, or permanently.

Theft of Library materials is a serious offense and will result in permanent exclusion from the Library or in arrest.

Please do not:

- Engage in any illegal activity or behavior.
- Vandalize library facilities, equipment or materials.
- Enter without shoes or shirt.
- Bring in animals except guide assist animals.
- Harass other library users or library staff (physical, sexual or verbal abuse).
- Use cell phones, pagers, and other communication devices in a manner that disturbs others. Audible cell phone and pager ringers must be turned off and loud or extended conversations moved outside the library.
- Sell, solicit, panhandle or loiter.
- Distribute leaflets or post notices not authorized by the library administration.
- Eat, drink, or use tobacco products or e-cigarettes.
- Use the children's area if you are an adult. This area is for use by children and their parents or care providers only.
- Sleep or put your head, feet or legs on the table.
- Display any behavior that is disruptive to library use.
- Leave children unattended.
- Take library materials into restrooms.
- Move tables, chairs or other furniture.
- Leave a child 14 or under in the library after closing time.
- Talk loudly or make noise that other library users can hear.
- Bathe, shave or wash clothes.
- Carry weapons of any type.
- Remove library materials from the building without checking them out.
- Send, receive or display materials on a computer, including text or graphics, which may be considered inappropriate for public viewing.

Adopted by the Board of Trustees,

- January 16, 2001
- Revised 5-26-2011
- Revised 07-21-14



Greensboro Public Library Customer Bill of Rights

Please do:

- Expect courteous treatment.
- Ask a librarian for help.
- Call or come in for Reference and Information Service.
- Check out circulating books and other materials.
- Use the Interlibrary Loan Service.
- Suggest new materials and services.
- Expect to register for library cards and pay fines without undue red tape or delays.
- Expect the library to buy current best-sellers and popular materials.
- Expect complaints/problems to be resolved within 48 hours, whenever possible.
- Expect the staff to make the library system work for you.
- Understand that library customers who are children have the same rights and responsibilities as adult library customers.
- Expect a clean, safe, reasonably quiet building.

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