

Paying Library Fines with a Credit Card

Overview:

- Customers can pay their library fines with a credit card on a personal computer/tablet/phone.
- Customers can also pay their library fines with a credit card on a Public Computer at our library branches.
- A \$1.00 convenience fee is assessed when paying with a credit card.
- Checkout stations at our library branches are not equipped to take credit card payments.
- The link to the payment page can be found in several places:
 - From the library website
 - From HIP, our online catalog
 - From BC PAC, our newer online catalog
 - From the BookMyne app



**Greensboro
Public Library**

Library Website:



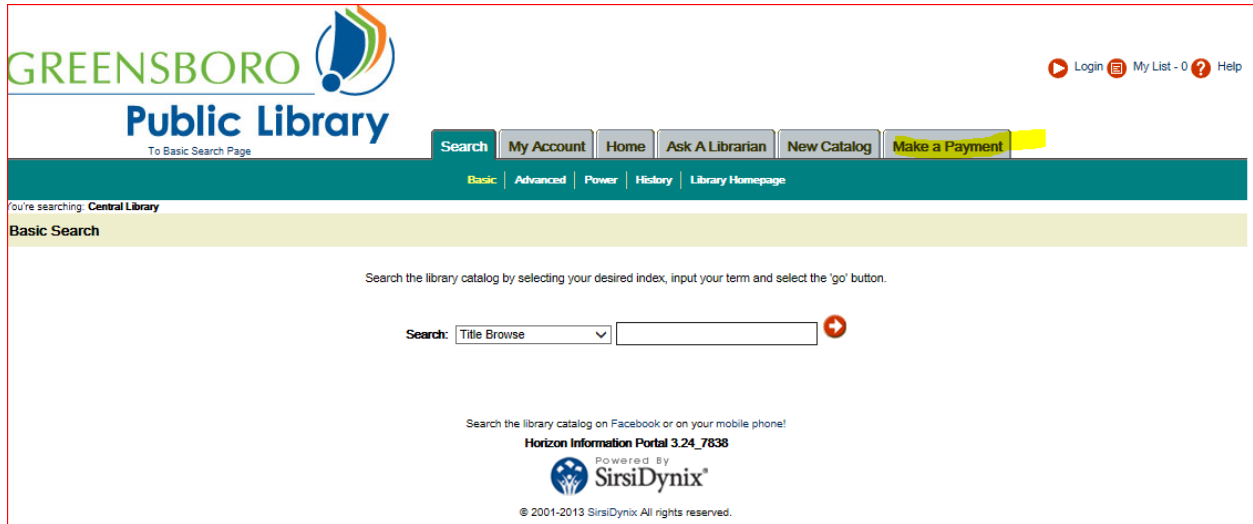
The screenshot shows the City of Greensboro Library website. At the top, the logo and name 'City of GREENSBORO LIBRARY North Carolina' are visible. Below the logo is a navigation bar with links: 'I Want to...', 'City News', 'City Government' (highlighted), 'Living', 'Visiting', and 'Business & Development'. A sidebar on the left lists various library services under the heading 'Library'. The main content area features a search bar with a dropdown menu set to 'Central Library' and a 'Search' button. Below the search bar are links for 'More Search Options', 'View Your Account', and 'Ask-A-Librarian'. A yellow box highlights the 'Make a payment' button. To the right, there is a 'News' section with several articles. At the bottom, there is a promotional banner for a winter calendar.

1. Open a web browser and enter the following URL,

www.greensborolibrary.org

2. Click on “Make Payment”
3. Click on “My Account”
4. Enter library card number and PIN
5. Click on “Fees”
6. Check the box beside the title/fee you wish to pay
7. Click on “Pay Fees”
8. Enter credit card information
9. Click “Submit Payment”

HIP:



1. Open a web browser and enter the following URL,

<http://hiprpa.greensborolibrary.org/ipac20/ipac.jsp?profile=main>

2. Click on “Make a Payment”

3. Click on “My Account”

4. Enter library card number and PIN

5. Click on “Fees”

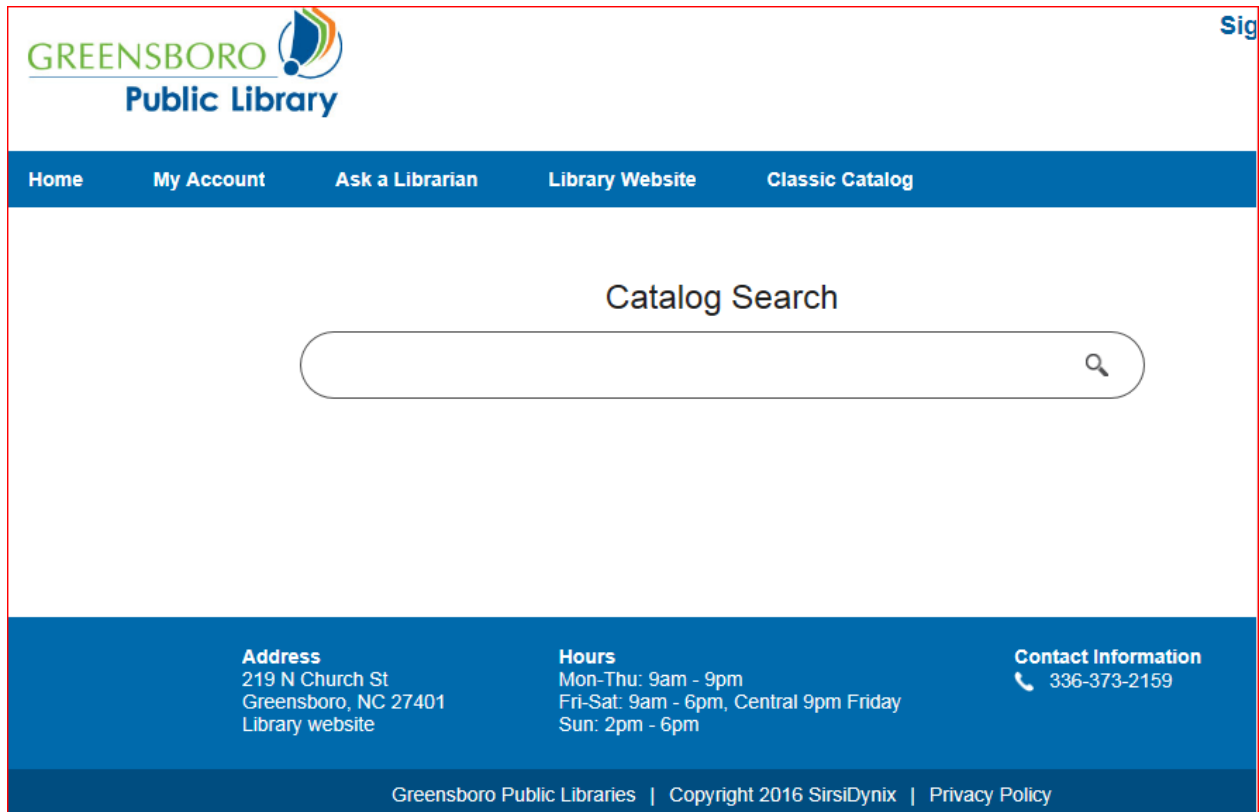
6. Check the box beside the title/fee you wish to pay

7. Click on “Pay Fees”

8. Enter credit card information

9. Click “Submit Payment”

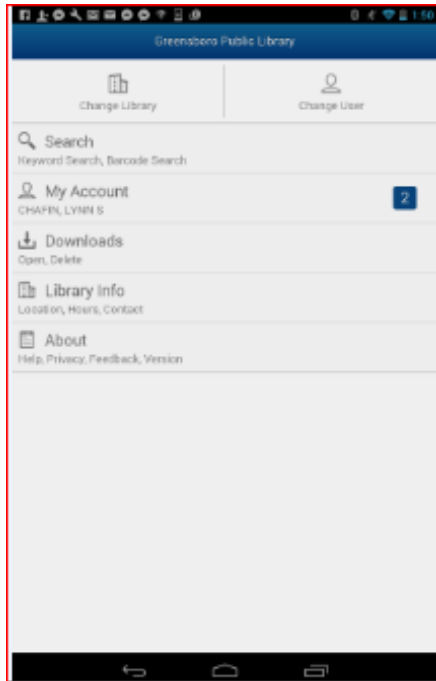
BC (BLUEcloud) PAC:



The screenshot shows the Greensboro Public Library website interface. At the top left is the logo for Greensboro Public Library. A navigation bar contains links for Home, My Account, Ask a Librarian, Library Website, and Classic Catalog. The main content area features a 'Catalog Search' heading and a large search input field with a magnifying glass icon. The footer contains contact information: Address (219 N Church St, Greensboro, NC 27401, Library website), Hours (Mon-Thu: 9am - 9pm, Fri-Sat: 9am - 6pm, Central 9pm Friday, Sun: 2pm - 6pm), and Contact Information (phone icon, 336-373-2159). The bottom of the page includes the text 'Greensboro Public Libraries | Copyright 2016 SirsiDynix | Privacy Policy'.

1. Open a web browser and enter the following URL,
<https://pac.bc.sirsiDynix.net/GSO#!/home/>
2. Click on “My Account”
3. Enter library card number and PIN
4. Click on “Fees”
5. Check the box beside the title/fee you wish to pay
6. Click on “Pay Fees”
7. Enter credit card information
8. Click “Submit Payment”

BookMyne:



1st time:

1. Install the app on your device using GooglePlay (for android devices) or AppStore (for apple devices)
2. Search on Greensboro to locate/select our library
3. Enter your library card # and PIN

Thereafter:

4. Click on "My Account"
5. Enter library card number and PIN
6. Click on "Fees"
7. Check the box beside the title/fee you wish to pay
8. Click on "Pay Fees"
9. Enter credit card information
10. Click "Submit Payment"