

GREENSBORO PUBLIC LIBRARY BOARD OF TRUSTEES

Monday, February 18, 2019

4:00pm

MINUTES

*Central Branch Library
Hemphill Board Room – 2nd Floor - Administration*

MEMBERS ATTENDING

(Voting)

ABSENT

STAFF

LIAISON

	<u>MEMBERS ATTENDING</u>	<u>ABSENT</u>	<u>STAFF</u>	<u>LIAISON</u>
1	BENNETT, JAMES	BYNUM, MONIQUE	BLANTON, BRIGITTE	WELLS, GOLDIE - GSO CC
2	CUTLER, IVAN	GALLIMORE, LAURA	KEESE, DENA	CASHION, KAY - -GCC
3	DONNELL, FELITA	PARKER, APRIL	HART, BRIAN	
4	ESPINOLA, MARY (VC)	TURNER, PAMELA		
5	HALL, SUSANNE (GHM)			
6	HANLIN, TIM			
7	PEARSON, MICHAEL			

CALL TO ORDER and APPROVAL OF MINUTES

- Meeting called to order at 4:05pm.
- Welcome and introduction of Felita Donnell, Liaison, Guilford County Board of Commissioners and Raleigh Stout, guest.
- Chair called for approval of meeting minutes:
January 22, 2019 – motion to approve by James Bennett, second by Michael Pearson.

DIRECTOR'S REPORT

- Director announced relaunch of the Greensboro Public Library University (GPL-U).
- Deputy Director presented the internal professional development program facts. The four basic elements include:
 - The Fundamental Five - Access Denied; Destination: GPL's Programming Island; Empower to Spark; Collect: Surprise, Surprise, Surprise; There's No Right/Wrong with Lifelong.
 - Start H.E.R.E. (Helping Employees Reach Engagement). Branch tours are being held the last Thursday of each month from 12:00noon to 5:00PM and Museum tours are being held once per quarter from 10:00AM to 12:00noon. Horizon training is led by Stacey Reid, Central's first floor Manager. Collection Management is being led by Tim Cole, Information Services and Collections Manager.
 - BEYOND Customer Service Training – the Library/Museum Department's branded customer service model. Training topics include: proactive customer service, nurturing relationships w/ customers and delivering quality library/museum experiences.
 - Green L.I.T.E. (Learning and Integrating Technology) – Stems from ULC's Edge Collaboration. Six to eight classes are held per month, approximately one hour. Staff is required to complete the Fundamental Five - a minimum of three, maximum of six. Attendance/comprehension is validated by built in assessments for each class. The goal is to better equip staff/servant leaders. Reaction of staff has been very positive.
Board members very supportive, impressed with program, enthusiastic.
- Director pointed out that the Library/Museum's Leadership Council was asked to prepare a "vision" board reflecting where each would see their respective areas of responsibility in the next eighteen months. Three of seven vision boards were shared.
- Director informed Board that approximately 24% of Library usage is outside of Guilford County; the Bookmobile is now being used for an Eco Bus by the Parks & Recreation Department. The Library provides books for the Eco Bus.
GPL and High Point Libraries entered into an Interlocal Agreement with Guilford County Schools allowing students' access to libraries using student ID. Launch of program is anticipated in May with

implementation in June. Launch date will be announced and Director encouraged Board members to attend; elected officials will be invited as well.

- Windsor/Chavis Joint Use Complex Project update: Top five firms have been interviewed for the project. An interview update will be held on February 25 for the RFQ Steering Committee. Funding available for design phase only. Board will be asked to attend City Council meeting when project is presented.

COMMITTEE REPORTS

- **Advocacy** – Continuing to work on badge prototype (color, design, size, talking points).
- **GHM** – Highlights include Elliot Engel, will be guest speaker at the annual fall Belle Meade dinner on September 23; Sunae Park Evans will be guest speaker at Annual Dinner on October 17 (see attached report).
- **PlanIT GSO** – Committee met in January. Goal was to create a vision of what Greensboro will look like in twenty years. Currently moving from vision to lower level goals – how do we get there, developing plan.

There being no other business, motion to adjourn by James Bennett, second by Michael Pearson.
Meeting adjourned 5:06PM.

Date, Time, Location of Next Scheduled Meeting:

Monday, March 18, 2019 @ 4:00PM

Greensboro Public Library

219 N. Church St.

Hemphill Board Room, 2nd Floor Administration



February 2019 Update:

Exciting Highlights:

- **Tiffany Exhibit has been extended through March 24th**
- **2nd Annual Dolley & Me Tea will now be held on June 29th at the O.Henry Hotel**
- **Elliot Engel will speak at the annual fall Belle Meade dinner on September 23rd at the Proximity Hotel**
- **Sunae Park Evans, Senior Costume Conservator for the National Museum of American History, will speak at the Annual Dinner on October 17th**
- **American Democracy: A Great Leap of Faith - a traveling Smithsonian Exhibit inspired by a new permanent exhibit in the National Museum of American History is coming to the Museum starting in December 2019!**

Submitted By:

Susanne Hall

Co-President, 2019

Greensboro History Museum, Inc.

2.12.19